

# **Arbor Springs Water Co. recommendations for cleaning, sanitizing and maintaining Oasis, Alpine and Sunroc water coolers.**

We cannot make recommendations for any other brand of water cooler.

Arbor Springs rental coolers are cleaned and serviced as part of our lease agreement at customer request.

Arbor Springs will clean and sanitize customer-owned Oasis / Sunroc water coolers for a fee.

We recommend the use of our **Purified Water** for all water coolers, coffee makers and other appliances. Purified water does not produce the scaling of mineral deposits that we see with our Spring Water; this ensures longer life and less maintenance of the water cooler or appliance.

These sites contain specific water cooler model instructions as well as general information:

[www.oasiswatercoolers.com](http://www.oasiswatercoolers.com) [www.bottledwater.org](http://www.bottledwater.org)

Every water cooler we sell comes with an instruction / operation manual. Copies are also available at the manufacturer web sites or by asking for one from us.

## **Cleaning your Oasis / Sunroc water cooler**

Unplug, remove bottle, remove anti-spill watersafe or waterguard system from the top of cooler if so equipped; this allows access to the cold reservoir. The reservoir may be made out of stainless steel or plastic; remove the baffle if your cooler has one (its function is to distribute incoming water efficiently). You may have to wait for an ice-ring to melt before proceeding. Use mild detergent (Joy etc.), warm water and a sponge or cloth to clean inside of reservoir, outside cabinet, drip tray, baffle, water cooler top, spigots etc. Fill reservoir with fresh water then rinse through spigots thoroughly; put unit back together and rinse thoroughly again. If you have a hot and cold cooler the manufacturer recommends that the hot tank inlet be plugged (use a small piece of cork) because it is difficult to flush the hot tank thoroughly. If soapy water is allowed in the hot tank it will cause a taste problem and mix with the water in the cold reservoir and bottle. The hot tank has a drain tube that may be used to flush clean rinse water though it (not recommended by manufacturer) please use only if technically confident. Water coolers that have been used with our Spring Water may have a significant mineral deposit build up. If this is the case, use above instructions to prepare water cooler for cleaning then use a mild mineral-dissolving solution mixed with water (examples: white vinegar or citric acid). Let sit and or scrub as needed; a sponge or green scrubbing pad may help (do not use abrasive products like steel wool). Flush solution through spigots (unscrew, take apart to clean) and waterways to dissolve minerals inside, a pipe brush may help scrub the insides of these. The mineral build up inside the hot tank when using Spring Water can be difficult to clean. Mineral particles continuously release and can come out of the spigot, go into the cold reservoir and even migrate into the bottle in use. In this instance we recommend that your hot and cold water cooler be cleaned by a trained technician. If you need to dissolve the minerals in the hot tank; the solution needs to remain inside for some time. The time it takes will depend on the condition of your water cooler. If the minerals are not fully dissolved, they will continue to come out of the hot tank. It is extremely important that the solution is flushed completely with fresh water to avoid taste and contamination problems in new bottles.

## **Sanitizing your Oasis / Sunroc water cooler**

Make sure you clean your water cooler first, then mix ½ teaspoon bleach to one gallon of water; do not use a stronger sanitizing solution. Use solution on all parts that come into contact with the water. Do not let soak for more than 5 minutes on any part. If you have a hot and cold cooler the manufacturer recommends that the hot tank inlet be plugged (use a small piece of cork), it does not require sanitizing. Flush all parts and reservoir very thoroughly with fresh water.

## **Maintaining your Oasis / Sunroc water cooler**

In addition to keeping everything on the inside and outside cabinet of your water cooler clean, the manufacturer suggests several other things for optimum performance. Periodically remove dirt and lint from the black wire and tube condenser on the back of the water cooler. Disconnect power supply cord then clean with the small brush attachment of a vacuum cleaner. Observance of this procedure will ensure adequate air circulation so operation is efficient and economical. On hot and cold coolers the thermostats are not designed to operate wet, a fault may occur if the electronic parts are subjected to water. Some Oasis model water coolers have a combination air filter and one-way check valve to allow filtered air into the system. The air filter may become plugged or wet and cause low or no flow from your spigot. New filters are available and should be replaced periodically.